

Transcript: Pearl

Rojas-6548580005789696-6639281964007424

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. Good afternoon, thank you for calling Benefits in a Card. My name is Pearl, who is able to assist you today? Hey, Marzini. Uh, I got a text saying I'll be opted into benefits but I don't want to be in the benefits. Okay, what's the name of the staff agency you work for? Aviko. Is that anywhere you'd like? I'd rather not. And the last four digits of your Social? 6260. All righty. And if you could verify your address and date of birth please? 10/11/06. And your address? 10432 Clozer Ridge Road. Your city and state please? What was that? Your city and state. Alexandria, Kentucky. Can I have your phone number as 513-473-5929? Yeah. Can I have your email address as kamk82002@gmail.com? Yeah. Okay. And you said you wanted to decline benefits today, correct? Yeah. All righty. Well, I've got you opted out. Is there anything I can assist you with? Thank you. You have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. Good afternoon, thank you for calling Benefits in a Card. My name is Pearl, who is able to assist you today? Hey, Marzini. Uh, I got a text saying I'll be opted into benefits but I don't want to be in the benefits.

Speaker speaker_0: Okay, what's the name of the staff agency you work for?

Speaker speaker_1: Aviko.

Speaker speaker_0: Is that anywhere you'd like?

Speaker speaker_1: I'd rather not.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 6260.

Speaker speaker_0: All righty. And if you could verify your address and date of birth please?

Speaker speaker_1: 10/11/06.

Speaker speaker_0: And your address?

Speaker speaker_1: 10432 Clozer Ridge Road.

Speaker speaker_0: Your city and state please?

Speaker speaker_1: What was that?

Speaker speaker_0: Your city and state.

Speaker speaker_1: Alexandria, Kentucky.

Speaker speaker_0: Can I have your phone number as 513-473-5929?

Speaker speaker_1: Yeah.

Speaker speaker_0: Can I have your email address as kamk82002@gmail.com?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. And you said you wanted to decline benefits today, correct?

Speaker speaker_1: Yeah.

Speaker speaker_0: All righty. Well, I've got you opted out. Is there anything I can assist you with?

Speaker speaker_1: Thank you.

Speaker speaker_0: You have a great day.

Speaker speaker_1: You too.