

Transcript: Pearl

Rojas-6531264718094336-5696869073469440

Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl, who does have the pleasure of speaking with? Desiree Marquez. And how can I assist you? Um, I was calling to see if I had, um, insurance. Okay. What's the name of the company? Who do you work for? Par- Partner Personnel. And the last four digits of your social? 4569. Mm-hmm. Okay. Bear with me one moment. Can you repeat your name for me? I'm sorry, say it again? Repeat your name for me? Desiree Marquez. All right. Maybe you can confirm your address and date of birth? My address, 19050 West Jackson Avenue, Temple Grand, Arizona 85122. And that, what was the other one? Date of birth. January 16th, 1991. All righty. And I have your phone number as 520-610-4263. Yes, that's it. And I have your email address as marquez16jazzy@gmail.com. Yes. Okay. So at the moment, I don't have you enrolled currently in coverage. Okay. Um... Okay. That's fine. Thank you. No problem. Thanks for using your call and give it a good day. Mm-hmm.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl, who does have the pleasure of speaking with?

Speaker speaker_1: Desiree Marquez.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I was calling to see if I had, um, insurance.

Speaker speaker_0: Okay. What's the name of the company? Who do you work for?

Speaker speaker_1: Par- Partner Personnel.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 4569.

Speaker speaker_0: Mm-hmm. Okay. Bear with me one moment. Can you repeat your name for me?

Speaker speaker_1: I'm sorry, say it again?

Speaker speaker_0: Repeat your name for me?

Speaker speaker_1: Desiree Marquez.

Speaker speaker_0: All right. Maybe you can confirm your address and date of birth?

Speaker speaker_1: My address, 19050 West Jackson Avenue, Temple Grand, Arizona 85122. And that, what was the other one?

Speaker speaker_0: Date of birth.

Speaker speaker_1: January 16th, 1991.

Speaker speaker_0: All righty. And I have your phone number as 520-610-4263.

Speaker speaker_1: Yes, that's it.

Speaker speaker_0: And I have your email address as marquez16jazzy@gmail.com.

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. So at the moment, I don't have you enrolled currently in coverage.

Speaker speaker_1: Okay. Um... Okay. That's fine. Thank you.

Speaker speaker_0: No problem. Thanks for using your call and give it a good day.

Speaker speaker_1: Mm-hmm.