

## **Transcript: Pearl**

**Rojas-6529267395510272-4675907470016512**

### **Full Transcript**

Voicemail. Your call may be monitored or recorded for quality assurance purposes. Two, two, four, four, one, six, nine, two, two, five. Is not available. Please leave your message after the tone. After you have finished your message, just hang up. Or, to hear more options, please press one. Hi, good afternoon. This call is for . My name is Pearl calling from Benefits in a Card, calling on behalf of Your Staffing and UC Search Staffing. We're repro- we're processing returned mail this afternoon and your mail was... your benefit card was returned because the address was incomplete. If you can give us a call to confirm your address so we can resend your card at 800-497-4856 and any agent you speak to will be able to help you with this process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Voicemail. Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Two, two, four, four, one, six, nine, two, two, five.

Speaker speaker\_0: Is not available. Please leave your message after the tone. After you have finished your message, just hang up. Or, to hear more options, please press one.

Speaker speaker\_2: Hi, good afternoon. This call is for . My name is Pearl calling from Benefits in a Card, calling on behalf of Your Staffing and UC Search Staffing. We're repro- we're processing returned mail this afternoon and your mail was... your benefit card was returned because the address was incomplete. If you can give us a call to confirm your address so we can resend your card at 800-497-4856 and any agent you speak to will be able to help you with this process. Thank you and have a great day.