

## Transcript: Pearl

**Rojas-6529244887564288-5330253428604928**

### Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Hood. Who is this speaker with? Yes, this is Pamela Polishan. And how can I assist you? Okay. I work for Surge and I do not want any kind of medical that they want to issue or offer. Okay. No medical, no in, um, prescription drugs or nothing. Okay. What are the last four digit of your social? 7294. If you can confirm your address and date of birth for me. 9/12 State Route 511 Ashland, Ohio 7953 is the birthdate. All righty. Now your phone number is 330-242-1954. Correct. And I have your email address is your, uh, pam, your last name at gmail.com? Yes. That would be Polishan . You've seen that. Yeah. Just- Don't want to put you right there. Nobody does. You're, you're not new. I wanted to get you opted out. Is there anything else I can assist you with? Pardon me? Is there anything else I can assist you with? Nope, just opt me out of that. Yep. I went ahead and got you opted out. Thank you so much for calling me. You have a great day. You too. Bye.

### Conversation Format

Speaker speaker\_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Hood. Who is this speaker with?

Speaker speaker\_1: Yes, this is Pamela Polishan.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: Okay. I work for Surge and I do not want any kind of medical that they want to issue or offer.

Speaker speaker\_0: Okay.

Speaker speaker\_1: No medical, no in, um, prescription drugs or nothing.

Speaker speaker\_0: Okay. What are the last four digit of your social?

Speaker speaker\_1: 7294.

Speaker speaker\_0: If you can confirm your address and date of birth for me.

Speaker speaker\_1: 9/12 State Route 511 Ashland, Ohio 7953 is the birthdate.

Speaker speaker\_0: All righty. Now your phone number is 330-242-1954.

Speaker speaker\_1: Correct.

Speaker speaker\_0: And I have your email address is your, uh, pam, your last name at gmail.com?

Speaker speaker\_1: Yes. That would be Polishan . You've seen that.

Speaker speaker\_0: Yeah.

Speaker speaker\_1: Just-

Speaker speaker\_0: Don't want to put you right there.

Speaker speaker\_1: Nobody does. You're, you're not new.

Speaker speaker\_0: I wanted to get you opted out. Is there anything else I can assist you with?

Speaker speaker\_1: Pardon me?

Speaker speaker\_0: Is there anything else I can assist you with?

Speaker speaker\_1: Nope, just opt me out of that.

Speaker speaker\_0: Yep. I went ahead and got you opted out. Thank you so much for calling me. You have a great day.

Speaker speaker\_1: You too. Bye.