

Transcript: Pearl

Rojas-6525110114762752-5756201245786112

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else was just speaking with? Stanley Macaulay. And how can I assist you? Ah, yes, I wanted to un-enroll out of the benefit. Uh, well, opt out. Okay. And what is the name of the staffing agency you work for? Third Staffing. And the last four digits of your social? 7790. All righty. And if you can verify your address and date of birth? 7600 Markview Lane, Bayou, Mississippi 38611. Date of birth 9/28/1984. All right. You have your phone number as 662-216-1185? Yes. And I have your email address as youngfam15@gmail.com? Uh, yes. All righty. You just wanted to cancel your coverage, correct? Yes. All righty. Cancellations take one to three weeks to process, so it's possible you see one or two more deductions, but at most it'd be two. Oh, okay. Do you have any questions? Uh, no. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else was just speaking with?

Speaker speaker_1: Stanley Macaulay.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Ah, yes, I wanted to un-enroll out of the benefit. Uh, well, opt out.

Speaker speaker_0: Okay. And what is the name of the staffing agency you work for?

Speaker speaker_1: Third Staffing.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 7790.

Speaker speaker_0: All righty. And if you can verify your address and date of birth?

Speaker speaker_1: 7600 Markview Lane, Bayou, Mississippi 38611. Date of birth 9/28/1984.

Speaker speaker_0: All right. You have your phone number as 662-216-1185?

Speaker speaker_1: Yes.

Speaker speaker_0: And I have your email address as youngfam15@gmail.com?

Speaker speaker_1: Uh, yes.

Speaker speaker_0: All righty. You just wanted to cancel your coverage, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. Cancellations take one to three weeks to process, so it's possible you see one or two more deductions, but at most it'd be two.

Speaker speaker_1: Oh, okay.

Speaker speaker_0: Do you have any questions?

Speaker speaker_1: Uh, no.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.