**Transcript: Pearl** 

Rojas-6506983128350720-6355285571321856

## **Full Transcript**

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who the hell is going to speak to us? Yeah, this is Corey Evans. The thing where y'all text and call... Hello? Hello? Hello? Yes, I wanted to check on it- Can you hear me? Yes, I'm Corey Evans. What does the text message say? The what? What does the text message say? Something about our enrollment bank forward. Um, we do healthcare for insuran- for, healthcare for staffing agencies. Do you work for a staffing agency? No. I put an application and I think this number would just called me, like 25 minutes ago or something. So, you don't work for a staffing agency? No. It says something about our enrollment plan. Yeah, 'cause most staffing agencies give you 30 days from the date of your first paycheck to enroll in healthcare, but you have to be working with them. Oh. Well, they gave me this... I just seen it pop up with somesomething on the text message that uh, text messages that said something about uh, you need to... There may have been something we didn't fill out or something. I went and applied for a job, what it was, and they gave this pay card. Oh, okay. Yeah. Um, so we do the healthcare, so that's what it was talking about. Um, the healthcare to, to enroll in healthcare, but you actually have to be working with the staffing agency to, to do it. We don't... We're not part of the staffing agency, so it's not... I can't help you with, like, your application or, or if there's any jobs available. Um, but because you applied and put your number down, um, then they send you those text messages. Oh. Okay. All right. Thank you for calling in. Have a great- All right. No problem. Bye.

## **Conversation Format**

Speaker speaker\_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who the hell is going to speak to us?

Speaker speaker\_1: Yeah, this is Corey Evans. The thing where y'all text and call... Hello? Hello? Hello?

Speaker speaker\_0: Hello? Yes, I wanted to check on it-

Speaker speaker\_1: Can you hear me?

Speaker speaker\_0: Yes.

Speaker speaker\_1: I'm Corey Evans.

Speaker speaker\_0: What does the text message say?

Speaker speaker\_1: The what?

Speaker speaker\_0: What does the text message say?

Speaker speaker\_1: Something about our enrollment bank forward.

Speaker speaker\_0: Um, we do healthcare for insuran- for, healthcare for staffing agencies. Do you work for a staffing agency?

Speaker speaker\_1: No. I put an application and I think this number would just called me, like 25 minutes ago or something.

Speaker speaker\_0: So, you don't work for a staffing agency?

Speaker speaker\_1: No. It says something about our enrollment plan.

Speaker speaker\_0: Yeah, 'cause most staffing agencies give you 30 days from the date of your first paycheck to enroll in healthcare, but you have to be working with them.

Speaker speaker\_1: Oh. Well, they gave me this... I just seen it pop up with some- something on the text message that uh, text messages that said something about uh, you need to... There may have been something we didn't fill out or something. I went and applied for a job, what it was, and they gave this pay card.

Speaker speaker\_0: Oh, okay. Yeah. Um, so we do the healthcare, so that's what it was talking about. Um, the healthcare to, to enroll in healthcare, but you actually have to be working with the staffing agency to, to do it. We don't... We're not part of the staffing agency, so it's not... I can't help you with, like, your application or, or if there's any jobs available. Um, but because you applied and put your number down, um, then they send you those text messages.

Speaker speaker\_1: Oh. Okay. All right.

Speaker speaker\_0: Thank you for calling in. Have a great-

Speaker speaker\_1: All right. No problem. Bye.