

Transcript: Pearl

Rojas-6486207284854784-6388323319234560

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 901-230-4445. Good afternoon. This call is for Mr. Jackson. My name is Pearl, calling from Benefits in a Card, calling on behalf of your staffing agency... BTSS. We are processing healthcare enrollment forms today, and on your form you chose coverage, but then you also chose no coverage if you choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any change to your needs. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 901-230-4445.

Speaker speaker_1: Good afternoon. This call is for Mr. Jackson. My name is Pearl, calling from Benefits in a Card, calling on behalf of your staffing agency... BTSS. We are processing healthcare enrollment forms today, and on your form you chose coverage, but then you also chose no coverage if you choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any change to your needs. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.