Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Hey, what's up? Uh, my name is Gilberto Cardoza. I was just calling to- Okay, so your last name, sir. We have a Mr. Gilbert. Uh, Gilberto Cardoza. Hello? Hey, what's up? Can you hear me? How can I assist you? Uh, yeah, what's up? Uh, I was just calling because I was wondering what kind of benefits I was able to enroll in. Okay. Do you work for a staffing agency? Yeah, I work for Partners. Okay, so Partners Personnel offers healthcare benefits, so medical, dental, vision, short-term disability, life insurance, group accident, critical illness, things like that. The price depends on how many plans you choose and who you choose to cover. It's something that, um, they take from your check every week. Yeah. Um, I'm interested in, like, the healthcare and all that. So it depends on what plan you choose. Partners offers a couple different ones. If you'd like, I can send you a copy of the benefit guide. It will show you the plans that are offered, what they cover, and how much they cost a week. That sounds good. Okay, what's your email address? gilbertocardozo1760@gmail. GilbertoCardozo1760@gmail.com, you said? Yes, ma'am. Okay, so this, this email is going to come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, check your spam or junk folder. Okay, that sounds good. Uh, do I just call you back and get back to you if I wanna...? Yes, sir. Okay, sounds good. Thank you. No problem. Have a great day. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon.

Speaker speaker_2: Hey, what's up? Uh, my name is Gilberto Cardoza. I was just calling to-

Speaker speaker_1: Okay, so your last name, sir. We have a Mr. Gilbert.

Speaker speaker_2: Uh, Gilberto Cardoza.

Speaker speaker_1: Hello?

Speaker speaker_2: Hey, what's up? Can you hear me?

Speaker speaker_1: How can I assist you?

Speaker speaker_2: Uh, yeah, what's up? Uh, I was just calling because I was wondering what kind of benefits I was able to enroll in.

Speaker speaker_1: Okay. Do you work for a staffing agency?

Speaker speaker_2: Yeah, I work for Partners.

Speaker speaker_1: Okay, so Partners Personnel offers healthcare benefits, so medical, dental, vision, short-term disability, life insurance, group accident, critical illness, things like that. The price depends on how many plans you choose and who you choose to cover. It's something that, um, they take from your check every week.

Speaker speaker_2: Yeah. Um, I'm interested in, like, the healthcare and all that.

Speaker speaker_1: So it depends on what plan you choose. Partners offers a couple different ones. If you'd like, I can send you a copy of the benefit guide. It will show you the plans that are offered, what they cover, and how much they cost a week.

Speaker speaker_2: That sounds good.

Speaker speaker_1: Okay, what's your email address?

Speaker speaker_2: gilbertocardozo1760@gmail.

Speaker speaker_1: GilbertoCardozo1760@gmail.com, you said?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay, so this, this email is going to come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, check your spam or junk folder.

Speaker speaker_2: Okay, that sounds good. Uh, do I just call you back and get back to you if I wanna...?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Okay, sounds good. Thank you.

Speaker speaker_1: No problem. Have a great day.

Speaker speaker_2: Thank you.