

Transcript: Pearl

Rojas-6478794928996352-6646303485378560

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl speaking with. Hi. This is Arlene. And how can I assist you? Um, I want to opt out on the healthcare. Okay. What's the name of the staffing agency you work for? Um, it's, um, American Staff Corp. And the last four digits of your social? Yes, it's 9770. Okay. All righty. And if you can confirm your address and date of birth for me. Yes. My address is 23855 South Highway 66 Trailer 127 in Claremore, Oklahoma 74019. And my date of birth is 7-29-1993. All righty. And I have your phone number as 918-810-1325. Um, no. I have a different number. What is your phone number? It's 918-510-1096. All right. And you said you were opting out of coverage today, correct? Yes. All righty. Well, I go you opted out. Is there anything else I can assist you with? Um, no, that's it. Thank you so much. Thank you so much for calling. You have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl speaking with.

Speaker speaker_2: Hi. This is Arlene.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Um, I want to opt out on the healthcare.

Speaker speaker_1: Okay. What's the name of the staffing agency you work for?

Speaker speaker_2: Um, it's, um, American Staff Corp.

Speaker speaker_1: And the last four digits of your social?

Speaker speaker_2: Yes, it's 9770.

Speaker speaker_1: Okay. All righty. And if you can confirm your address and date of birth for me.

Speaker speaker_2: Yes. My address is 23855 South Highway 66 Trailer 127 in Claremore, Oklahoma 74019. And my date of birth is 7-29-1993.

Speaker speaker_1: All righty. And I have your phone number as 918-810-1325.

Speaker speaker_2: Um, no. I have a different number.

Speaker speaker_1: What is your phone number?

Speaker speaker_2: It's 918-510-1096.

Speaker speaker_1: All right. And you said you were opting out of coverage today, correct?

Speaker speaker_2: Yes.

Speaker speaker_1: All righty. Well, I go you opted out. Is there anything else I can assist you with?

Speaker speaker_2: Um, no, that's it. Thank you so much.

Speaker speaker_1: Thank you so much for calling. You have a great day.

Speaker speaker_2: You too. Bye-bye.