

Transcript: Pearl

Rojas-6454917552193536-4776409637634048

Full Transcript

This call may be monitored or recorded for quality assurance purposes. Hi, with Ms. Chevalier? Hello? Hi, with Ms. Chevalier? Yes, who am I talking to? Hi. My name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, Search Staffing. Okay. Before I continue, I do have to advise that the call is being recorded for quality and security purposes. Um, we are processing mail this morning and your benefit card got returned. It says the address is wrong. So we're just calling to ... Address to send you your card. 3472 Mulberry Lane, Indianapolis, Indiana. Okay. 3472? Yes. Okay. All right. I went ahead and got that updated in the system and we'll resend your card. Thank you so much. I appreciate it. Thanks... for attending my call. You have a great day. You too.

Conversation Format

Speaker speaker_0: This call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with Ms. Chevalier?

Speaker speaker_2: Hello?

Speaker speaker_1: Hi, with Ms. Chevalier?

Speaker speaker_2: Yes, who am I talking to?

Speaker speaker_1: Hi. My name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, Search Staffing.

Speaker speaker_2: Okay.

Speaker speaker_1: Before I continue, I do have to advise that the call is being recorded for quality and security purposes. Um, we are processing mail this morning and your benefit card got returned. It says the address is wrong. So we're just calling to ... Address to send you your card.

Speaker speaker_2: 3472 Mulberry Lane, Indianapolis, Indiana.

Speaker speaker_1: Okay. 3472?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. All right. I went ahead and got that updated in the system and we'll resend your card.

Speaker speaker_2: Thank you so much. I appreciate it.

Speaker speaker_1: Thanks... for attending my call. You have a great day.

Speaker speaker_2: You too.