

## **Transcript: Pearl**

**Rojas-6449229012189184-4592415127683072**

### **Full Transcript**

Thank you for-- Good afternoon. Thank you for calling Benefits on a Card. My name is Pearl. Who else was I speaking with? Uh, my name is Kelvin Bell. And how can I assist you? Yes. Uh, I just got enrolled because I work at Surge. I was saying, like, uh, I'm trying to opt out. Okay. What's the last four digits of your Social? 2983. And your address and date of birth? 1476 Miller Avenue. And then September 25th, 1995. And what's the city and state? Columbus, Ohio. Can I have your phone number at 614-370-1054? Yes, ma'am. Can I have your email just as herokelvin@gmail.com? Yes, ma'am. All righty. You said you're opting out today, correct? Yes, ma'am. Uh, right on, I'm going to go ahead and get that opted out. Is there anything else I can assist you with? That's all. Thank you so much for calling. You have a great day. You too. Lies.

### **Conversation Format**

Speaker speaker\_0: Thank you for-- Good afternoon. Thank you for calling Benefits on a Card. My name is Pearl. Who else was I speaking with?

Speaker speaker\_1: Uh, my name is Kelvin Bell.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: Yes. Uh, I just got enrolled because I work at Surge. I was saying, like, uh, I'm trying to opt out.

Speaker speaker\_0: Okay. What's the last four digits of your Social?

Speaker speaker\_1: 2983.

Speaker speaker\_0: And your address and date of birth?

Speaker speaker\_1: 1476 Miller Avenue. And then September 25th, 1995.

Speaker speaker\_0: And what's the city and state?

Speaker speaker\_1: Columbus, Ohio.

Speaker speaker\_0: Can I have your phone number at 614-370-1054?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: Can I have your email just as herokelvin@gmail.com?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: All righty. You said you're opting out today, correct?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: Uh, right on, I'm going to go ahead and get that opted out. Is there anything else I can assist you with?

Speaker speaker\_1: That's all.

Speaker speaker\_0: Thank you so much for calling. You have a great day.

Speaker speaker\_1: You too.

Speaker speaker\_0: Lies.