

Transcript: Pearl

Rojas-6435284364869632-6044427946082304

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who do I have the pleasure of speaking with? Hey ma'am, my name is Nico. Uh, I was actually calling because I got a missed call, um, from... Let me see if I can see the name. It was for the 599 for the employment. I guess they were selecting to do the client coverage, um, for the healthcare benefits. Uh, I don't see her name. Um, I believe it was LaBritney. You believe it was what? I'm sorry. Uh, her name was like LaBritney. L-A Britney. No, we don't have a... Nobody by that name. Oh, okay. What about Monica? No..... see if I can change it. Is this with BGBSG for the staffing agency, no? Um, we do work with a staffing agency named, um, named BGSS but we're not part of BGSS. Oh, gotcha. Okay, cool. Yeah, no, this was the number, um, that I was just told to give a call back to. Um, so cool then. Well, thank you. Um, have a good rest of your day, okay? All right. No problem. You too.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who do I have the pleasure of speaking with?

Speaker speaker_1: Hey ma'am, my name is Nico. Uh, I was actually calling because I got a missed call, um, from... Let me see if I can see the name. It was for the 599 for the employment. I guess they were selecting to do the client coverage, um, for the healthcare benefits. Uh, I don't see her name. Um, I believe it was LaBritney.

Speaker speaker_0: You believe it was what? I'm sorry.

Speaker speaker_1: Uh, her name was like LaBritney. L-A Britney.

Speaker speaker_0: No, we don't have a... Nobody by that name.

Speaker speaker_1: Oh, okay. What about Monica?

Speaker speaker_0: No..... see if I can change it.

Speaker speaker_1: Is this with BGBSG for the staffing agency, no?

Speaker speaker_0: Um, we do work with a staffing agency named, um, named BGSS but we're not part of BGSS.

Speaker speaker_1: Oh, gotcha. Okay, cool. Yeah, no, this was the number, um, that I was just told to give a call back to. Um, so cool then. Well, thank you. Um, have a good rest of your

day, okay?

Speaker speaker_0: All right. No problem. You too.