

Transcript: Pearl

Rojas-6420783934947328-6531166892933120

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Glynda Barnett. Okay. This is Glynda Barnett. Yes. I was wanting to know, uh, when is the last day you can, um, . Okay. What's the name of the company you work for? Oxford Health Care. Okay. So it looks like Oxford's last day of open enrollment is the 17th of this month. Oh, open enrollment, March the 17th. Okay. I didn't know that. And then how many days do you have after that? Um- Um, so you have the first 30 days before y- um, the first 30 days of receiving your first paycheck to enroll, or, um, open enrollment for Oxford started on the 4th of this month, and they're all the way to- through the 17th. Oh, okay, gotcha. Okay. Well, thank you so much. No problem. Thank you so much for calling. You have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: Glynda Barnett.

Speaker speaker_1: Okay. This is Glynda Barnett.

Speaker speaker_2: Yes. I was wanting to know, uh, when is the last day you can, um, .

Speaker speaker_1: Okay. What's the name of the company you work for?

Speaker speaker_2: Oxford Health Care.

Speaker speaker_1: Okay. So it looks like Oxford's last day of open enrollment is the 17th of this month.

Speaker speaker_2: Oh, open enrollment, March the 17th. Okay. I didn't know that. And then how many days do you have after that? Um-

Speaker speaker_1: Um, so you have the first 30 days before y- um, the first 30 days of receiving your first paycheck to enroll, or, um, open enrollment for Oxford started on the 4th of this month, and they're all the way to- through the 17th.

Speaker speaker_2: Oh, okay, gotcha. Okay. Well, thank you so much.

Speaker speaker_1: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_2: You too. Bye.