Transcript: Pearl Rojas-6399266044297216-5020821288697856

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who is that of who I'm speaking with? Paul Capagium. And how can I assist you? I don't understand why I'm getting these texts about Benefits in a Card. Do you work for a staffing agency? Yep. For which one? Noor, N-O-O-R, on Global Empire. Yep. So Noor Staffing offers healthcare benefits to their employees; medical, dental, vision, short-term disability, stuff like that. Um, depending on the, dep- depending on the plans you choose and who you choose to cover, it's the, something that they deduct from the, your check every week. I, I have Medicare so I, I don't use them for insurance. Okay. Then you don't have to worry. It's just a little reminder, um, that is something that they offer. So I don't need to do anything? No, sir. Thank you very much. Have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who is that of who I'm speaking with?

Speaker speaker_1: Paul Capagium.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I don't understand why I'm getting these texts about Benefits in a Card.

Speaker speaker_0: Do you work for a staffing agency?

Speaker speaker_1: Yep.

Speaker speaker_0: For which one?

Speaker speaker_1: Noor, N-O-O-R, on Global Empire.

Speaker speaker_0: Yep. So Noor Staffing offers healthcare benefits to their employees; medical, dental, vision, short-term disability, stuff like that. Um, depending on the, dep- depending on the plans you choose and who you choose to cover, it's the, something that they deduct from the, your check every week.

Speaker speaker_1: I, I have Medicare so I, I don't use them for insurance.

Speaker speaker_0: Okay. Then you don't have to worry. It's just a little reminder, um, that is something that they offer.

Speaker speaker_1: So I don't need to do anything?

Speaker speaker_0: No, sir.

Speaker speaker_1: Thank you very much.

Speaker speaker_0: Have a great day.

Speaker speaker_1: You too. Bye.