

Transcript: Pearl

Rojas-6397917195452416-6447564467257344

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who knows what you're speaking with. It's Pearl, hi. I called last night. They sent me a, uh, a picture of my, uh, insurance. Mm-hmm. Of my insurance, but I, I can't find it now. My, uh, they were gonna make a copy of this, like a..... verify my general insurance and my medical insurance. Okay, I'm sorry you sound really far and you're kind of cutting up. You said last night they sent you a copy of your insurance card? Yeah. My medical, general, everything and I can't find it. I want to know if you could send me a picture of it again. Okay. What's your email address? CTolen, T-O-E-N@Gmail.com. All righty-birly. Got my goddamn office back. Hello? Yes. All right, that's gonna come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try your spam or junk folder, okay? You're going see it soon? Yes, sir. I went and got that sent for you. All right, thanks. Have a good day. You too. Thanks.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who knows what you're speaking with.

Speaker speaker_1: It's Pearl, hi. I called last night. They sent me a, uh, a picture of my, uh, insurance.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Of my insurance, but I, I can't find it now. My, uh, they were gonna make a copy of this, like a..... verify my general insurance and my medical insurance.

Speaker speaker_0: Okay, I'm sorry you sound really far and you're kind of cutting up. You said last night they sent you a copy of your insurance card?

Speaker speaker_1: Yeah. My medical, general, everything and I can't find it. I want to know if you could send me a picture of it again.

Speaker speaker_0: Okay. What's your email address?

Speaker speaker_1: CTolen, T-O-E-N@Gmail.com.

Speaker speaker_0: All righty-birly.

Speaker speaker_1: Got my goddamn office back. Hello?

Speaker speaker_0: Yes. All right, that's gonna come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try your spam or junk folder, okay?

Speaker speaker_1: You're going see it soon?

Speaker speaker_0: Yes, sir. I went and got that sent for you.

Speaker speaker_1: All right, thanks.

Speaker speaker_0: Have a good day.

Speaker speaker_1: You too. Thanks.