

Transcript: Pearl

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Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who am I with the pleasure of speaking with? It's, uh, Sean Klein. And how can I assist you? I'm just gonna... I wanna opt out of everything. Okay. You're gonna opt out of coverage, and give me one moment. And what's the name of the staffing agency you work for? What's that? What's the name of the staffing agency you work for? Surge. And the last four digits of your social? 2241. All right, bear with me one moment. Can you verify your address and date of birth for me? Address is 92 Barrett Mill Road, Bainbridge, Ohio, 45612. And my date of birth is 7-17-88. All righty. And I have your phone number as 768-2671? Yes. And I have your email address as klein3148@gmail.com? Yep. All right. And you said you wanted to, to decline benefits today, correct? Yes. All righty. Well, I got you opted out. Is there anything else I can assist you with? Nope. Thank you so much for calling. You have a great day. You too. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who am I with the pleasure of speaking with?

Speaker speaker_1: It's, uh, Sean Klein.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I'm just gonna... I wanna opt out of everything.

Speaker speaker_0: Okay. You're gonna opt out of coverage, and give me one moment. And what's the name of the staffing agency you work for?

Speaker speaker_1: What's that?

Speaker speaker_0: What's the name of the staffing agency you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 2241.

Speaker speaker_0: All right, bear with me one moment. Can you verify your address and date of birth for me?

Speaker speaker_1: Address is 92 Barrett Mill Road, Bainbridge, Ohio, 45612. And my date of birth is 7-17-88.

Speaker speaker_0: All righty. And I have your phone number as 768-2671?

Speaker speaker_1: Yes.

Speaker speaker_0: And I have your email address as klein3148@gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: All right. And you said you wanted to, to decline benefits today, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. Well, I got you opted out. Is there anything else I can assist you with?

Speaker speaker_1: Nope.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too. Bye.

Speaker speaker_0: Bye-bye.