

Transcript: Pearl

Rojas-6383817662578688-5736205313818624

Full Transcript

Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who can I have the pleasure of speaking with? Uh, this is Jackie Cummings. And how can I assist you? Yes, ma'am. I'm trying to see if I can get the health insurance, uh, taken out, taken out with, with my check still, you know, with the balance coming out every week. I'm, I'm trying to- Okay. ... do away with it, the insurance. Okay. What's the name of the staffing agency you work for? I work for TEMStaff. And the last four digits of your social? 8110. How long have you been working with TEMStaff? Uh, ever since about January, the first week of January. And you said the last four are 8110? Yeah. Okay. Ready and confirm, your address and date of birth for me. It's, uh, 529 Bennett Road, Jackson, Mississippi 39206, 05/11/1971. Okay. And I have your phone number as 601-918-4824? Yes, ma'am. And I have your email address as cummingsjackie317@gmail.com? Yes, that's it. And you said you wanted to cancel the coverage, correct? Yes, ma'am. All right. Cancellations take one to two weeks to process, so it's possible you'll see one or two more deductions, but at most it'd be two. Okay. Do you have any questions? No, ma'am. Thank you so much for calling. You have a great day. I appreciate it. Okay. Bye-bye.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who can I have the pleasure of speaking with?

Speaker speaker_1: Uh, this is Jackie Cummings.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yes, ma'am. I'm trying to see if I can get the health insurance, uh, taken out, taken out with, with my check still, you know, with the balance coming out every week. I'm, I'm trying to-

Speaker speaker_0: Okay.

Speaker speaker_1: ... do away with it, the insurance.

Speaker speaker_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: I work for TEMStaff.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 8110.

Speaker speaker_0: How long have you been working with TEMStaff?

Speaker speaker_1: Uh, ever since about January, the first week of January.

Speaker speaker_0: And you said the last four are 8110?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. Ready and confirm, your address and date of birth for me.

Speaker speaker_1: It's, uh, 529 Bennett Road, Jackson, Mississippi 39206, 05/11/1971.

Speaker speaker_0: Okay. And I have your phone number as 601-918-4824?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And I have your email address as cummingsjackie317@gmail.com?

Speaker speaker_1: Yes, that's it.

Speaker speaker_0: And you said you wanted to cancel the coverage, correct?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All right. Cancellations take one to two weeks to process, so it's possible you'll see one or two more deductions, but at most it'd be two.

Speaker speaker_1: Okay.

Speaker speaker_0: Do you have any questions?

Speaker speaker_1: No, ma'am.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: I appreciate it.

Speaker speaker_0: Okay.

Speaker speaker_1: Bye-bye.