

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for your call to Benefits in a Card. My name is Pearl. Who does this person wish to speak with? Yes, my name is Bethany DeVinent. And how can I assist you? Yes. Um, I'm just... I'm employed with Surge, and, um, I'm just curious to hear, like, how, what the benefits are. So Surge offers quite a different types of benefits. If you'd like, I can send you a copy of the benefit guide. It will show you the prices that are, um, the plans that are offered, how much they cover for each service, and what the price is every week. Okay. Yes. I would like that. Okay. What is your email address? Um, it's bethanydevinent, I will spell the last name for you. It's D-E-V-I-N-C-E-N-T@Yahoo.com. Okay. This email is going to come from info@benefitsinacard.com. It should go to your inbox. Okay. If you don't see it in your Inbox, check your Spam or Junk folder. Okay. Thank you so much. Any questions? No problem. Thank you so much for calling. Mm-hmm. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for your call to Benefits in a Card. My name is Pearl. Who does this person wish to speak with?

Speaker speaker_2: Yes, my name is Bethany DeVinent.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Yes. Um, I'm just... I'm employed with Surge, and, um, I'm just curious to hear, like, how, what the benefits are.

Speaker speaker_1: So Surge offers quite a different types of benefits. If you'd like, I can send you a copy of the benefit guide. It will show you the prices that are, um, the plans that are offered, how much they cover for each service, and what the price is every week.

Speaker speaker_2: Okay. Yes. I would like that.

Speaker speaker_1: Okay. What is your email address?

Speaker speaker_2: Um, it's bethanydevinent, I will spell the last name for you. It's D-E-V-I-N-C-E-N-T@Yahoo.com.

Speaker speaker_1: Okay. This email is going to come from info@benefitsinacard.com. It should go to your inbox.

Speaker speaker_2: Okay.

Speaker speaker_1: If you don't see it in your Inbox, check your Spam or Junk folder.

Speaker speaker_2: Okay. Thank you so much.

Speaker speaker_1: Any questions? No problem. Thank you so much for calling.

Speaker speaker_2: Mm-hmm. Bye-bye.