

Transcript: Pearl

Rojas-6375102053040128-4736980219281408

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does and pleasure speaking with? Hello. This is Joshua. And how can I assist you? Um, I got a text earlier about, like, a paycheck enrollment stuff, and I was calling because, like, I don't, I don't really get what that is. Okay. You got a text message saying what? I'm sorry. Oh, it was from Partners Personal saying like, I had my, I need, like, a paycheck to enroll in benefits and stuff. So I was like, I'm just trying to see, like, what it means and all that. So we're the healthcare channel. Um, they offer their employees healthcare methods like medical, dental, vision, short-term disability, um, critical illness, life insurance, stuff like that. Mm-hmm. The price depends on h- how many plans you choose and who you choose to cover, and it's something that's deducted from your check every week. Oh, okay. Oh. Um, yeah, I'm fine. Sorry. No problem. You have a great day. Thank you so much for calling. Mm-hmm.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does and pleasure speaking with?

Speaker speaker_1: Hello. This is Joshua.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I got a text earlier about, like, a paycheck enrollment stuff, and I was calling because, like, I don't, I don't really get what that is. Okay.

Speaker speaker_0: You got a text message saying what? I'm sorry.

Speaker speaker_1: Oh, it was from Partners Personal saying like, I had my, I need, like, a paycheck to enroll in benefits and stuff. So I was like, I'm just trying to see, like, what it means and all that.

Speaker speaker_0: So we're the healthcare channel. Um, they offer their employees healthcare methods like medical, dental, vision, short-term disability, um, critical illness, life insurance, stuff like that.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: The price depends on h- how many plans you choose and who you choose to cover, and it's something that's deducted from your check every week.

Speaker speaker_1: Oh, okay. Oh. Um, yeah, I'm fine. Sorry.

Speaker speaker_0: No problem. You have a great day. Thank you so much for calling.

Speaker speaker_1: Mm-hmm.