

Transcript: Pearl

Rojas-6359927455662080-5009714233131008

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, with this account- Hello? Hi, with Shannon Tensil, Townsil? Yes. Hi, my name is fole. I'm calling from Benefits in a Card on behalf of your staffing agency, um, BTSS. Yeah. All right. And we... Hi. We're processing healthcare enrollment forms, and on your form you chose a couple plans but then you also chose "No coverage, I choose not to participate." So we're just calling to confirm whether you need coverage or not. Uh, yes, I do. You do? Okay. Do you know what you're wanting to enroll in? Uh, right now, uh, no. Uh- Would you like me to send you a copy of the benefit guide? It will show you the plans and everything. Yes. Okay. So I have shannon.tensil40@gmail.com? Yes. Okay. I'll go ahead and send you that en- that benefit guide. You have 30 days from the 11th of April to enroll. Okay. Um, and you'll just give us a call back at this number and request to enroll. Thank you. Thank you for attending my call. You have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with this account-

Speaker speaker_2: Hello?

Speaker speaker_1: Hi, with Shannon Tensil, Townsil?

Speaker speaker_2: Yes.

Speaker speaker_1: Hi, my name is fole. I'm calling from Benefits in a Card on behalf of your staffing agency, um, BTSS.

Speaker speaker_2: Yeah. All right.

Speaker speaker_1: And we... Hi. We're processing healthcare enrollment forms, and on your form you chose a couple plans but then you also chose "No coverage, I choose not to participate." So we're just calling to confirm whether you need coverage or not.

Speaker speaker_2: Uh, yes, I do.

Speaker speaker_1: You do? Okay. Do you know what you're wanting to enroll in?

Speaker speaker_2: Uh, right now, uh, no. Uh-

Speaker speaker_1: Would you like me to send you a copy of the benefit guide? It will show you the plans and everything.

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. So I have shannon.tensil40@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. I'll go ahead and send you that en- that benefit guide. You have 30 days from the 11th of April to enroll.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, and you'll just give us a call back at this number and request to enroll.

Speaker speaker_2: Thank you.

Speaker speaker_1: Thank you for attending my call. You have a great day.