

Transcript: Pearl

Rojas-6358337166196736-6570038352363520

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... six, three, two, seven, nine, four, two, zero, two is not available. Good afternoon. This call is for Mr. Joseph. My name is Pe- Pearl, calling from Benefits in a Card, calling on behalf of your staffing agency, Surge Staffing. We are processing, um, mail today, and we received your card back due to insufficient address. So we're just calling to verify the address and get your benefit card sent to you again. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent that you speak with will be able to help you update your address. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... six, three, two, seven, nine, four, two, zero, two is not available.

Speaker speaker_2: Good afternoon. This call is for Mr. Joseph. My name is Pe- Pearl, calling from Benefits in a Card, calling on behalf of your staffing agency, Surge Staffing. We are processing, um, mail today, and we received your card back due to insufficient address. So we're just calling to verify the address and get your benefit card sent to you again. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent that you speak with will be able to help you update your address. Thank you and have a great day.