

## **Transcript: Pearl**

**Rojas-6346925674020864-6188725345665024**

### **Full Transcript**

Welcome to- Your call may be monitored or recorded for quality assurance purposes. ... 614-353-7476. ... is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one. Hi, good afternoon. This call is from a singer. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Surge Staffing. We are processing return mail this morning, and your benefit card was sent back to the office. We are just calling to confirm your address to get that card sent back out. So you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-456 and confirm your address. That would be great. Thank you so much.

### **Conversation Format**

Speaker speaker\_0: Welcome to- Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: ... 614-353-7476.

Speaker speaker\_0: ... is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one.

Speaker speaker\_2: Hi, good afternoon. This call is from a singer. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Surge Staffing. We are processing return mail this morning, and your benefit card was sent back to the office. We are just calling to confirm your address to get that card sent back out. So you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-456 and confirm your address. That would be great. Thank you so much.