

Transcript: Pearl

Rojas-6341618994823168-6686261263515648

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who would I like to speak English? This is Jintrilla Payne. And how can I assist you? Um, I got a text message about Benefits and a Card, but I want to opt out of it. OK, what's the name of the staff agency you work for? Surge. Surge. And the last four digits of your social? 7866. Repeat your name for me. Jintrilla Payne. OK, and your address and date of birth? My address is 115 Baker Avenue, Unit 3, Plainfield, Ohio, 43836, and my date of birth is March 3rd, 1994. OK, can I have your phone number at 220-203-8990? Yes. Can I have your email address as jintrilla33@gmail.com? Yes. OK, and you said you wanted to opt out of benefits today, correct? Yes. All righty. Well, then we got you opted out. Is there anything else I can assist you with? Not at all. Thank you. Thank you so much for calling. You have a great day.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who would I like to speak English?

Speaker speaker_1: This is Jintrilla Payne.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I got a text message about Benefits and a Card, but I want to opt out of it.

Speaker speaker_0: OK, what's the name of the staff agency you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: Surge. And the last four digits of your social?

Speaker speaker_1: 7866.

Speaker speaker_0: Repeat your name for me.

Speaker speaker_1: Jintrilla Payne.

Speaker speaker_0: OK, and your address and date of birth?

Speaker speaker_1: My address is 115 Baker Avenue, Unit 3, Plainfield, Ohio, 43836, and my date of birth is March 3rd, 1994.

Speaker speaker_0: OK, can I have your phone number at 220-203-8990?

Speaker speaker_1: Yes.

Speaker speaker_0: Can I have your email address as jintrilla33@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: OK, and you said you wanted to opt out of benefits today, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. Well, then we got you opted out. Is there anything else I can assist you with?

Speaker speaker_1: Not at all. Thank you.

Speaker speaker_0: Thank you so much for calling. You have a great day.