

Transcript: Pearl

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Full Transcript

Hi. Good morning. Thank you for calling Benefits and a Card. My name is Pearl Ludo. Pleasure speaking with. Well, good morning. My name is Leonard Watkins. Okay. How can I assist you? Okay. Uh, I was make... Let y'all know I don't want that insurance. Okay. What's the name of the staff agency you work for? The company I'm working for? The agency. The staff agency. Any who- Oh. Oh, uh, Integrity. And the last four digits of your Social? 0360. All righty. Repeat your name for me. Leonard, L-E-O-N-A-R-D, Watkins, W-A-D-K-I-N-S. How long have you been working with Integrity? Pardon? How long have you been working with Integrity? This is my second week. Thank you. Okay. So, at the moment, they haven't sent us over your information yet, so we can do one of two things. Um, we can create your account today but I will need your full Social, name, address, date of birth, phone number, and decline you today. Or we can wait until Integrity sends over your information. They do give you three days from the date of your first paycheck to decline. Choose however you prefer. I can do it right now. All righty. And what is your full Social? 09844 0360. All right. And your address? 313 Webster, W-E-B-S-T-E-R, Boulevard, Jeffersonville, Indiana 47130. All righty. And your date of birth? October 31st, 1953. And your phone number? 812-989-3189. All right. And you said we're opting out of benefits today, correct? Pardon? And you said we're opting out of benefits today? Yes. All righty. Oh, and I got you opted out. Is there anything else I can assist you with? No, ma'am. That's it. Thank you. Thank you so much for calling. You have a good day. You too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Hi. Good morning. Thank you for calling Benefits and a Card. My name is Pearl Ludo. Pleasure speaking with.

Speaker speaker_1: Well, good morning. My name is Leonard Watkins.

Speaker speaker_0: Okay. How can I assist you?

Speaker speaker_1: Okay. Uh, I was make... Let y'all know I don't want that insurance.

Speaker speaker_0: Okay. What's the name of the staff agency you work for?

Speaker speaker_1: The company I'm working for?

Speaker speaker_0: The agency. The staff agency.

Speaker speaker_1: Any who- Oh. Oh, uh, Integrity.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 0360.

Speaker speaker_0: All righty. Repeat your name for me.

Speaker speaker_1: Leonard, L-E-O-N-A-R-D, Watkins, W-A-D-K-I-N-S.

Speaker speaker_0: How long have you been working with Integrity?

Speaker speaker_1: Pardon?

Speaker speaker_0: How long have you been working with Integrity?

Speaker speaker_1: This is my second week. Thank you.

Speaker speaker_0: Okay. So, at the moment, they haven't sent us over your information yet, so we can do one of two things. Um, we can create your account today but I will need your full Social, name, address, date of birth, phone number, and decline you today. Or we can wait until Integrity sends over your information. They do give you three days from the date of your first paycheck to decline. Choose however you prefer.

Speaker speaker_1: I can do it right now.

Speaker speaker_0: All righty. And what is your full Social?

Speaker speaker_1: 09844 0360.

Speaker speaker_0: All right. And your address?

Speaker speaker_1: 313 Webster, W-E-B-S-T-E-R, Boulevard, Jeffersonville, Indiana 47130.

Speaker speaker_0: All righty. And your date of birth?

Speaker speaker_1: October 31st, 1953.

Speaker speaker_0: And your phone number?

Speaker speaker_1: 812-989-3189.

Speaker speaker_0: All right. And you said we're opting out of benefits today, correct?

Speaker speaker_1: Pardon?

Speaker speaker_0: And you said we're opting out of benefits today?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty.

Speaker speaker_2: Oh, and I got you opted out. Is there anything else I can assist you with?

Speaker speaker_1: No, ma'am. That's it. Thank you.

Speaker speaker_0: Thank you so much for calling. You have a good day.

Speaker speaker_1: You too. Thank you. Bye.