

Transcript: Pearl

Rojas-6316559652929536-5818276270620672

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else was I speaking with? Um, Andrew Gravit. That's me. And how can I assist you? Yeah, that's me. Um, sir, I was given this number to, um, opt out of the insurance. No, don't do it. Okay, what's the name of the staffing agency you work for? The Surge. Okay. And the last four digits of your social. Um, 6747. I'll put it as 108... 000. And I'm sorry, what is your name? Um, Andrew. It might be under Tyler. But I, I'm pretty sure it's under Andrew. Okay, and if you can confirm your address and date of birth for me. Um, 154 Deer Tail Lane, um, Louisa, Virginia, and my date of birth is 3/9/06. All right. And I have your phone number as 540-872-8743. Yes, ma'am. That's not right. Right. And I have your email address as tylergravit006@gmail.com. Yes, ma'am. And you said we're declining coverage today, correct? Yes, ma'am. All righty. Well, then I got you opted out. Is there anything else you can assist to us? No, ma'am. Thank you so much for calling. You have a great day. You too. And- Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else was I speaking with?

Speaker speaker_2: Um, Andrew Gravit.

Speaker speaker_3: That's me.

Speaker speaker_1: And how can I assist you?

Speaker speaker_3: Yeah, that's me.

Speaker speaker_2: Um, sir, I was given this number to, um, opt out of the insurance.

Speaker speaker_3: No, don't do it.

Speaker speaker_1: Okay, what's the name of the staffing agency you work for?

Speaker speaker_2: The Surge.

Speaker speaker_3: Okay.

Speaker speaker_1: And the last four digits of your social.

Speaker speaker_2: Um, 6747.

Speaker speaker_3: I'll put it as 108... 000.

Speaker speaker_1: And I'm sorry, what is your name?

Speaker speaker_2: Um, Andrew. It might be under Tyler. But I, I'm pretty sure it's under Andrew.

Speaker speaker_1: Okay, and if you can confirm your address and date of birth for me.

Speaker speaker_2: Um, 154 Deer Tail Lane, um, Louisa, Virginia, and my date of birth is 3/9/06.

Speaker speaker_1: All right. And I have your phone number as 540-872-8743.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_3: That's not right.

Speaker speaker_1: Right. And I have your email address as tylergravit006@gmail.com.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: And you said we're declining coverage today, correct?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: All righty. Well, then I got you opted out. Is there anything else you can assist to us?

Speaker speaker_2: No, ma'am.

Speaker speaker_1: Thank you so much for calling. You have a great day.

Speaker speaker_2: You too.

Speaker speaker_3: And-

Speaker speaker_2: Bye-bye.