

Transcript: Pearl

Rojas-6306347253972992-5548917423292416

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Mm. Hi. Good afternoon. Thank you for calling Benefits In A Card. My name is Pearl. Who do I have the pleasure of speaking with? Yeah, hello. My name is Christopher Vargas. And how can I assist you, Mr. Vargas? Um, very good, very good. Ma'am, they just texted me right now and they told me that, um, that I had to sign up for, to enroll for some benefits. Okay. Do you work for a staffing agency? Yes. For which one? Um, Partners Personnel. Okay. So Partners Personnel offers healthcare benefits to their employees. They offer medical, dental, vision, short-term disability, stuff like that. The plan, the price depends on how many plans you choose and who you choose to cover, and it's something that they deduct from your check every week. Okay. Do I have to sign up for it? Not, you're not, you're not obligated to do, to have the insurance. It's just something that they offer. Okay. Okay. And I have one more question. Mm-hmm. Okay? Okay. Um, so, uh, d- do you work for Partners Personnel? I don't. We are, uh, healthcare administrators for them. Oh, okay, okay, okay. All right. That's it. That's all, that's all I wanted to ask. All right. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Mm. Hi. Good afternoon. Thank you for calling Benefits In A Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: Yeah, hello. My name is Christopher Vargas.

Speaker speaker_1: And how can I assist you, Mr. Vargas?

Speaker speaker_2: Um, very good, very good. Ma'am, they just texted me right now and they told me that, um, that I had to sign up for, to enroll for some benefits.

Speaker speaker_1: Okay. Do you work for a staffing agency?

Speaker speaker_2: Yes.

Speaker speaker_1: For which one?

Speaker speaker_2: Um, Partners Personnel.

Speaker speaker_1: Okay. So Partners Personnel offers healthcare benefits to their employees. They offer medical, dental, vision, short-term disability, stuff like that. The plan,

the price depends on how many plans you choose and who you choose to cover, and it's something that they deduct from your check every week.

Speaker speaker_2: Okay. Do I have to sign up for it?

Speaker speaker_1: Not, you're not, you're not obligated to do, to have the insurance. It's just something that they offer.

Speaker speaker_2: Okay. Okay. And I have one more question.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Okay? Okay. Um, so, uh, d- do you work for Partners Personnel?

Speaker speaker_1: I don't. We are, uh, healthcare administrators for them.

Speaker speaker_2: Oh, okay, okay, okay. All right. That's it. That's all, that's all I wanted to ask.

Speaker speaker_1: All right. Thank you so much for calling. You have a great day.

Speaker speaker_2: You too.