

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who am I pleasure speaking with? Uh, Lee Cody. And how can I assist you? Uh, I had got a text and I was wondering what was this for. Like, what was the card and stuff for? Uh, uh, health insurance or something? Yes, sir. We are the healthcare administrators for staffing agencies. Oh, okay. Oh, okay. Yeah, I don't- I don't need that though. Okay. What's the name of the staffing agency you work for, just to make sure they don't have a- a- auto enrollment? Um, um, The Resource. Okay. Give me one second. Let me just make sure they don't have auto enrollment, that way you're not kicked into it unwillingly. Okay. Let's see here. The Resource. The Resource Company. Nope, they do not have auto enrollment. So you're good to go. You don't have to worry about the- the coverage. Okay. Thank you, ma'am. No problem. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who am I pleasure speaking with?

Speaker speaker_2: Uh, Lee Cody.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Uh, I had got a text and I was wondering what was this for. Like, what was the card and stuff for? Uh, uh, health insurance or something?

Speaker speaker_1: Yes, sir. We are the healthcare administrators for staffing agencies.

Speaker speaker_2: Oh, okay. Oh, okay. Yeah, I don't- I don't need that though.

Speaker speaker_1: Okay. What's the name of the staffing agency you work for, just to make sure they don't have a- a- auto enrollment?

Speaker speaker_2: Um, um, The Resource.

Speaker speaker_1: Okay. Give me one second. Let me just make sure they don't have auto enrollment, that way you're not kicked into it unwillingly.

Speaker speaker_2: Okay.

Speaker speaker_1: Let's see here. The Resource. The Resource Company. Nope, they do not have auto enrollment. So you're good to go. You don't have to worry about the- the coverage.

Speaker speaker_2: Okay. Thank you, ma'am.

Speaker speaker_1: No problem. Have a great day.