

Transcript: Pearl

Rojas-6298713968525312-5996604870017024

Full Transcript

Hi, good afternoon. Thank you for calling card. My name is Pearl. Who am I speaking with? My name is Sarah. Last initial D for Delta. And how can I assist you? Um, I'm calling to get clarification of a denial that was refused. Okay. Um, what, uh... Is it from American Public Life? Yes. Okay, bear with me one moment.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling card. My name is Pearl. Who am I speaking with?

Speaker speaker_1: My name is Sarah. Last initial D for Delta.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I'm calling to get clarification of a denial that was refused.

Speaker speaker_0: Okay. Um, what, uh... Is it from American Public Life?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, bear with me one moment.