

Transcript: Pearl

Rojas-6291500747112448-4964495573303296

Full Transcript

Hi. Good morning. Thank you for calling Benefits Internet Card. My name is Pearl, who does the pleasure of speaking with? Javonte Kirkland. And how can I assist you? Um, I was callin' about my, um, my benefits as far as my job. Okay. And what did you need to... What did you want to know? Um, I basically wanted to, um, file exempt if possible. File exempt? Yes, ma'am. So, filing exempt is more, like, along the lines of your taxes. Um, I can cancel your, your coverage or if you're with a company that has auto enrollment, I can opt you out. But, uh, filing exempt is more on terms of your taxes. Okay. Um, who would I need to speak to for that? To file exempt, it would be your staffing agency. Okay. Thank you. No problem. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi. Good morning. Thank you for calling Benefits Internet Card. My name is Pearl, who does the pleasure of speaking with?

Speaker speaker_1: Javonte Kirkland.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I was callin' about my, um, my benefits as far as my job.

Speaker speaker_0: Okay. And what did you need to... What did you want to know?

Speaker speaker_1: Um, I basically wanted to, um, file exempt if possible.

Speaker speaker_0: File exempt?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: So, filing exempt is more, like, along the lines of your taxes. Um, I can cancel your, your coverage or if you're with a company that has auto enrollment, I can opt you out. But, uh, filing exempt is more on terms of your taxes.

Speaker speaker_1: Okay. Um, who would I need to speak to for that?

Speaker speaker_0: To file exempt, it would be your staffing agency.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: No problem. You have a great day.

Speaker speaker_1: You too.