

Transcript: Pearl

Rojas-6286846449729536-5588766221975552

Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does Uh, Nathaniel Jones. And how can I assist you? Um, I was just calling because I am looking to go see an allergist, 'cause I'm having, like, allergic reactions to my dog, so I was gonna go see what I could, um, do about that. So I was just wondering if that's covered at all under my, uh, um, my plan. Okay. Do you know which plan you have? Uh, think so. One second. So... Um, I believe I have the VIP plan. Okay. Let me go ahead and get you over to an insurance carrier. That way they can, um, let you know if that's a covered service or not. Okay. Thank you so much for calling. You have a great day. Thank you.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does Uh, Nathaniel Jones. And how can I assist you?

Speaker speaker_1: Um, I was just calling because I am looking to go see an allergist, 'cause I'm having, like, allergic reactions to my dog, so I was gonna go see what I could, um, do about that. So I was just wondering if that's covered at all under my, uh, um, my plan.

Speaker speaker_0: Okay. Do you know which plan you have?

Speaker speaker_1: Uh, think so. One second. So... Um, I believe I have the VIP plan.

Speaker speaker_0: Okay. Let me go ahead and get you over to an insurance carrier. That way they can, um, let you know if that's a covered service or not.

Speaker speaker_1: Okay.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: Thank you.