**Transcript: Pearl** 

Rojas-6279537123868672-5589764436606976

## **Full Transcript**

Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, this call is for Mr. Bishop. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at ADSC, the resource company. We are processing return mail this morning, and your card was returned to the office due to not being deliverable at address. So we're just calling to confirm your address so we can have your card resent. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And an agent you speak to will be able to help you with this enrollment process. I'm sorry, this verification process. Thank you and have a great day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hi, this call is for Mr. Bishop. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at ADSC, the resource company. We are processing return mail this morning, and your card was returned to the office due to not being deliverable at address. So we're just calling to confirm your address so we can have your card resent. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And an agent you speak to will be able to help you with this enrollment process. I'm sorry, this verification process. Thank you and have a great day.