

Transcript: Pearl

Rojas-6271227041857536-5865620262535168

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? My name is Dante Elliott hyphen I am calling with Verstala Staffing. Um, I'm basically calling because I am headed to the ER and I do not have my physical, uh, insurance, health insurance card. I called Verstala trying to get the information from them but they said they couldn't provide it, and I'd have to call you guys to get that information. Okay. So you said you needed a copy of your card, right? Yeah. If I can just have that emailed to me. All right. Bear with me one moment. And what are the last four digits of your Social? 7681. And can you verify your address and date of birth? Uh, date of birth is August 23rd, 1996. Uh, address is 117383 Southwest Vincent Street, Beaverton, Oregon. All right. And I have your phone number as 206-883-3962? Yes. And I have your email address as your first name.dantelliott@yahoo.com? Yes. All righty. And did you want a copy of all your cards or just that medical? Just the medical. Okay. I'll go ahead and get that sent over you, to you. It's gonna come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try that spam or junk folder. And it'll arrive in just a couple minutes that you'll have to download and get that sent to you. Okay? All right. Thank you. No problem. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: My name is Dante Elliott hyphen I am calling with Verstala Staffing. Um, I'm basically calling because I am headed to the ER and I do not have my physical, uh, insurance, health insurance card. I called Verstala trying to get the information from them but they said they couldn't provide it, and I'd have to call you guys to get that information.

Speaker speaker_0: Okay. So you said you needed a copy of your card, right?

Speaker speaker_1: Yeah. If I can just have that emailed to me.

Speaker speaker_0: All right. Bear with me one moment. And what are the last four digits of your Social?

Speaker speaker_1: 7681.

Speaker speaker_0: And can you verify your address and date of birth?

Speaker speaker_1: Uh, date of birth is August 23rd, 1996. Uh, address is 117383 Southwest Vincent Street, Beaverton, Oregon.

Speaker speaker_0: All right. And I have your phone number as 206-883-3962?

Speaker speaker_1: Yes.

Speaker speaker_0: And I have your email address as your first name.dantelliott@yahoo.com?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. And did you want a copy of all your cards or just that medical?

Speaker speaker_1: Just the medical.

Speaker speaker_0: Okay. I'll go ahead and get that sent over you, to you. It's gonna come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try that spam or junk folder. And it'll arrive in just a couple minutes that you'll have to download and get that sent to you. Okay?

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.