

Transcript: Pearl

Rojas-6251561434955776-5023112875687936

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. B.J. Harper. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon. This call is for Mr. Harper. My name is Pearl, calling from Benefits and a Card, calling on behalf of your staffing agency, AD- uh, Adept HR. We are calling because we are processing healthcare enrollment forms and on your form, you chose coverage for employee plus child, but we did not receive any dependent information. At this moment, your coverage would be put as employee-only coverage. You do have 30 days from the date of your first paycheck to make any changes and add your child back on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and anyone you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker_1: B.J. Harper.

Speaker speaker_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Good afternoon. This call is for Mr. Harper. My name is Pearl, calling from Benefits and a Card, calling on behalf of your staffing agency, AD- uh, Adept HR. We are calling because we are processing healthcare enrollment forms and on your form, you chose coverage for employee plus child, but we did not receive any dependent information. At this moment, your coverage would be put as employee-only coverage. You do have 30 days from the date of your first paycheck to make any changes and add your child back on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and anyone you speak to will be able to help you with this enrollment process. Thank you and have a great day.