

## **Transcript: Pearl**

**Rojas-6242079625756672-5518575204876288**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who may I place you speaking with? Um, my name is ... I just called because we're, um... Hello? Hello? Ah, you sound really far away. Hello, can you hear me now?

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who may I place you speaking with?

Speaker speaker\_2: Um, my name is ... I just called because we're, um...

Speaker speaker\_1: Hello?

Speaker speaker\_2: Hello?

Speaker speaker\_1: Ah, you sound really far away.

Speaker speaker\_2: Hello, can you hear me now?