

Transcript: Pearl

Rojas-6241941274673152-6290032862347264

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who may I assist you with? Uh, hi, it's Paul. I'm just curious, do you guys co- have heal- de- dental insurance? Um, does that really ... 'cause we do offer dental, yes. Yeah, you guys offer dental? Like- Yes. Does it cover like... Oh, I need to know if it covers like, uh, crowns and like, uh, I don't know, what's it called, a bridge? That... I mean, it's like... Uh, my guy thinks that's what it's called. Crowns are not covered. Braces, um, aren't covered. No, uh, surgical extractions are not covered. So you guys don't cover crowns? No, sir. Okay. And what about, uh, bridges? It's kind of like a retainer, but just like with a single tooth on it. No, sir. Okay. All right. Thank you then. No problem. Have a great day.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who may I assist you with?

Speaker speaker_1: Uh, hi, it's Paul. I'm just curious, do you guys co- have heal- de- dental insurance?

Speaker speaker_0: Um, does that really ... 'cause we do offer dental, yes.

Speaker speaker_1: Yeah, you guys offer dental? Like-

Speaker speaker_0: Yes.

Speaker speaker_1: Does it cover like... Oh, I need to know if it covers like, uh, crowns and like, uh, I don't know, what's it called, a bridge? That... I mean, it's like... Uh, my guy thinks that's what it's called.

Speaker speaker_0: Crowns are not covered. Braces, um, aren't covered. No, uh, surgical extractions are not covered.

Speaker speaker_1: So you guys don't cover crowns?

Speaker speaker_0: No, sir.

Speaker speaker_1: Okay. And what about, uh, bridges? It's kind of like a retainer, but just like with a single tooth on it.

Speaker speaker_0: No, sir.

Speaker speaker_1: Okay. All right. Thank you then.

Speaker speaker_0: No problem. Have a great day.