**Transcript: Pearl** 

Rojas-6233664187056128-6084085676294144

## **Full Transcript**

Hello. You have called Benefits in a Card. My name is Pearl. Who does, who does it look like you're speaking with? Hello? Yes? Yeah. Uh, this is Snap? I'm sorry, who? Snap. Snap. No. We are healthcare administrators for staffing agencies. Well, I see, I see this number. I would like, I would like to know what company. Do you work with a staffing agency? You are staffing? No. We work with staffing agencies. Do you work for one? Uh, yes. For which one? Surge. Okay. So we're the healthcare administrators for Surge. Surge offers healthcare benefits to their employees; medical, dental, vision, short-term disability, things like that. The price depends on how many plans you choose and who you choose to cover and it's something that they take from your check every week. Okay. Do you have any questions? Okay, thank you. No. You're welcome. Thank you so much for calling. You have a great day. Thank you.

## **Conversation Format**

Speaker speaker\_0: Hello. You have called Benefits in a Card. My name is Pearl. Who does, who does it look like you're speaking with?

Speaker speaker\_1: Hello?

Speaker speaker\_0: Yes?

Speaker speaker\_1: Yeah. Uh, this is Snap?

Speaker speaker\_0: I'm sorry, who?

Speaker speaker\_1: Snap. Snap.

Speaker speaker 0: No. We are healthcare administrators for staffing agencies.

Speaker speaker\_1: Well, I see, I see this number. I would like, I would like to know what company.

Speaker speaker\_0: Do you work with a staffing agency?

Speaker speaker\_1: You are staffing?

Speaker speaker\_0: No. We work with staffing agencies. Do you work for one?

Speaker speaker\_1: Uh, yes.

Speaker speaker\_0: For which one?

Speaker speaker\_1: Surge.

Speaker speaker\_0: Okay. So we're the healthcare administrators for Surge. Surge offers healthcare benefits to their employees; medical, dental, vision, short-term disability, things like that. The price depends on how many plans you choose and who you choose to cover and it's something that they take from your check every week.

Speaker speaker\_1: Okay.

Speaker speaker\_0: Do you have any questions?

Speaker speaker\_1: Okay, thank you. No.

Speaker speaker\_0: You're welcome. Thank you so much for calling. You have a great day.

Speaker speaker\_1: Thank you.