

## **Transcript: Pearl**

**Rojas-6224481558675456-4791021627457536**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance- Please leave your message for 883-6270. Hi, good afternoon. This call is for Mr. Washington. My name is Pearl calling from Benefits In A Card, calling on behalf of your staffing agency at MAQ. We are processing healthcare enrollment forms, and on your form you chose two medical plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At the moment y- you will be enrolled in the lower price plan of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Stay in tune. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance-

Speaker speaker\_1: Please leave your message for 883-6270.

Speaker speaker\_2: Hi, good afternoon. This call is for Mr. Washington. My name is Pearl calling from Benefits In A Card, calling on behalf of your staffing agency at MAQ. We are processing healthcare enrollment forms, and on your form you chose two medical plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At the moment y- you will be enrolled in the lower price plan of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Stay in tune. Have a great day.