

Transcript: Pearl

Rojas-6218958537015296-5185129240117248

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who would I be speaking with? Uh, Christopher Wray. And how can I assist you? I was calling 'cause I got texts saying that a surge is gonna, uh, put me in a, the medical insurance or whatever, to call if I wanna opt out of it. Okay. What are the last four digits of your social? 5524. You said 5524? Yes, ma'am. Okay. All righty. And if you can verify your address and date of birth for me. Uh, 280 Granite Circle, Overbill, Alabama, and, um, my, uh, date of birth is April 6th of 1973. Okay. And I have your phone number as 586-843-4561. Yes, ma'am. And I have your email address as cray461973@... com? Yes. And you said we're declining coverage today, correct? Yeah, I'm declining it. All right. Well, I'm glad that you opted out. Is there anything else I can assist you with? Uh, no, ma'am. That will do it. Thank you so much for calling. You have a great day. Thank you. You, too.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who would I be speaking with?

Speaker speaker_1: Uh, Christopher Wray.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I was calling 'cause I got texts saying that a surge is gonna, uh, put me in a, the medical insurance or whatever, to call if I wanna opt out of it.

Speaker speaker_0: Okay. What are the last four digits of your social?

Speaker speaker_1: 5524.

Speaker speaker_0: You said 5524?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. All righty. And if you can verify your address and date of birth for me.

Speaker speaker_1: Uh, 280 Granite Circle, Overbill, Alabama, and, um, my, uh, date of birth is April 6th of 1973.

Speaker speaker_0: Okay. And I have your phone number as 586-843-4561.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And I have your email address as cray461973@... com?

Speaker speaker_1: Yes.

Speaker speaker_0: And you said we're declining coverage today, correct?

Speaker speaker_1: Yeah, I'm declining it.

Speaker speaker_0: All right. Well, I'm glad that you opted out. Is there anything else I can assist you with?

Speaker speaker_1: Uh, no, ma'am. That will do it.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: Thank you. You, too.