

Transcript: Pearl

Rojas-6210863402369024-5874055120470016

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who do I have the pleasure of speaking with? Jeremy Bolton. And how can I assist you? Um, I just called up there to cancel my medical insurance. I just want to make sure it just canceled my medical insurance. I wanted to keep the vision, critical illness, and all the other stuff. Okay. What's the name of the staffing agency you work for? MAU. And the last four digits of your social? 7173. Okay. Repeat your name for me. Jeremy Bolton. B-O-L-T-O-N. All righty. And can you verify your address and date of birth for me? 13 Disaster Road, Windsor, South Carolina 29856 and 12/11/1998. All righty. And I have your email, your phone number as 803-845-0176. Yes, ma'am. And I have your email address as jeremybolton60@gmail.com. Yes, ma'am. Okay. And you're just car- canceling that medical, correct? Yes, ma'am. All righty. Yes, sir. They made the, the cancellation as you requested. All right. Thank you. No problem. Thank you so much for calling. You have a great day. You, too.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who do I have the pleasure of speaking with?

Speaker speaker_1: Jeremy Bolton.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I just called up there to cancel my medical insurance. I just want to make sure it just canceled my medical insurance. I wanted to keep the vision, critical illness, and all the other stuff.

Speaker speaker_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: MAU.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 7173.

Speaker speaker_0: Okay. Repeat your name for me.

Speaker speaker_1: Jeremy Bolton. B-O-L-T-O-N.

Speaker speaker_0: All righty. And can you verify your address and date of birth for me?

Speaker speaker_1: 13 Disaster Road, Windsor, South Carolina 29856 and 12/11/1998.

Speaker speaker_0: All righty. And I have your email, your phone number as 803-845-0176.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And I have your email address as jeremybolton60@gmail.com.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. And you're just car- canceling that medical, correct?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. Yes, sir. They made the, the cancellation as you requested.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: You, too.