

## Transcript: Pearl

**Rojas-6167791222833152-4870451522355200**

### Full Transcript

Hi. Good morning. Thank you for calling Benefits in a Card. My name is Pearl ... who knows what you're speaking with. Um, yes. Hi. My name is Sabrina. And how can I assist you? Um, I just have a question. Um, I see on my pay stub it says, um, Medicare employee, um, like \$15 and change. Is that something from, like, the state or is that something from the Surge company? It says Medicare on it? Yeah. Employee. So that's a state cover-... that is something from the state. Oh, okay. So it's not from you guys. No, ma'am. Okay. So, um, so when... Okay. So then the insurance thing is only something that comes out for the temps that are working? The... not the internal employees, right? Like as an ei-... like as, as a recruiter for Surge, as opposed to the employees- Yeah. ... is what you're saying? Yes. Yes. So, yeah, that's for the, for the tem- the temp employees, actual employees. Um... Oh, okay. Yeah. From what I'm aware. Okay. All right. That's all I needed to know. Yeah. Thanks. No problem. You have a good day. You too.

### Conversation Format

Speaker speaker\_0: Hi. Good morning. Thank you for calling Benefits in a Card. My name is Pearl ... who knows what you're speaking with.

Speaker speaker\_1: Um, yes. Hi. My name is Sabrina.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: Um, I just have a question. Um, I see on my pay stub it says, um, Medicare employee, um, like \$15 and change. Is that something from, like, the state or is that something from the Surge company?

Speaker speaker\_0: It says Medicare on it?

Speaker speaker\_1: Yeah. Employee.

Speaker speaker\_0: So that's a state cover-... that is something from the state.

Speaker speaker\_1: Oh, okay. So it's not from you guys.

Speaker speaker\_0: No, ma'am.

Speaker speaker\_1: Okay. So, um, so when... Okay. So then the insurance thing is only something that comes out for the temps that are working? The... not the internal employees, right?

Speaker speaker\_0: Like as an ei-... like as, as a recruiter for Surge, as opposed to the employees-

Speaker speaker\_1: Yeah.

Speaker speaker\_0: ... is what you're saying?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Yes. So, yeah, that's for the, for the tem- the temp employees, actual employees. Um...

Speaker speaker\_1: Oh, okay.

Speaker speaker\_0: Yeah. From what I'm aware.

Speaker speaker\_1: Okay. All right. That's all I needed to know.

Speaker speaker\_0: Yeah.

Speaker speaker\_1: Thanks.

Speaker speaker\_0: No problem. You have a good day.

Speaker speaker\_1: You too.