

## **Transcript: Pearl**

**Rojas-6167519664193536-4978897028038656**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, am I with Mr. Rivas please? Who's this? My name is Pearl. I'm calling from Benefits in a Cart on behalf of your staffing agency BGSS. Okay. We're processing healthcare enrollment forms today and your form, you chose a plan but then you also chose no coverage, I choose not to participate. So we're just calling to know if you needed coverage or not. No. All righty. I'll go ahead and note to your account. Thank you so much for attending my call.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, am I with Mr. Rivas please?

Speaker speaker\_2: Who's this?

Speaker speaker\_1: My name is Pearl. I'm calling from Benefits in a Cart on behalf of your staffing agency BGSS.

Speaker speaker\_2: Okay.

Speaker speaker\_1: We're processing healthcare enrollment forms today and your form, you chose a plan but then you also chose no coverage, I choose not to participate. So we're just calling to know if you needed coverage or not.

Speaker speaker\_2: No.

Speaker speaker\_1: All righty. I'll go ahead and note to your account. Thank you so much for attending my call.