

Transcript: Pearl

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Full Transcript

Good afternoon. Good morning. Thank you for calling Benefits In A Card. My name is Pearl. Who does it say you're speaking with? Hey, how's it going? Good morning. This is Jesse Gomez. And how can I assist you? Um, so I was just calling you guys due to a message that I got from my temp agency. It was saying that welcome to Partners Personal. You have 30 days from your first paycheck to enroll in benefits. Was just calling for info about that and what is that for? Okay, so Partners Personal offers healthcare benefits to their employees; dental, medical, short-term disability, um, things like that. The price depends on how many plans you choose and who you choose to cover, and it's something that's deducted from your check every week. Oh, okay. For sure. Well, I have Medi-Cal with the govern... with the welfare department. I don't know if, if I'm already have Medi-Cal, how to go about that. Um, so, so you don't want it because you already have Medi-Cal? No. - Okay. So you don't have to do nothing. They don't have, um, they don't have all our enrollment so you just don't have to do nothing, but you will receive that reminder once a week for the first 30 days. Okay. For sure. I just wanted to call and see what's going on with that. All righty. Thank you so much for calling. You have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Good afternoon. Good morning. Thank you for calling Benefits In A Card. My name is Pearl. Who does it say you're speaking with?

Speaker speaker_1: Hey, how's it going? Good morning. This is Jesse Gomez.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, so I was just calling you guys due to a message that I got from my temp agency. It was saying that welcome to Partners Personal. You have 30 days from your first paycheck to enroll in benefits. Was just calling for info about that and what is that for?

Speaker speaker_0: Okay, so Partners Personal offers healthcare benefits to their employees; dental, medical, short-term disability, um, things like that. The price depends on how many plans you choose and who you choose to cover, and it's something that's deducted from your check every week.

Speaker speaker_1: Oh, okay. For sure. Well, I have Medi-Cal with the govern... with the welfare department. I don't know if, if I'm already have Medi-Cal, how to go about that.

Speaker speaker_0: Um, so, so you don't want it because you already have Medi-Cal?

Speaker speaker_1: No. -

Speaker speaker_0: Okay. So you don't have to do nothing. They don't have, um, they don't have all our enrollment so you just don't have to do nothing, but you will receive that reminder once a week for the first 30 days.

Speaker speaker_1: Okay. For sure. I just wanted to call and see what's going on with that.

Speaker speaker_0: All righty. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too. Bye-bye.