

Transcript: Pearl

Rojas-6164888511889408-5346198891577344

Full Transcript

Hi good morning, thank you for calling Benefits in a Card. My name is Pearl. Who would I have the pleasure of speaking with? Uh, Carlyle Carson. And how can I assist you? Hello? And how can I assist you? Yeah, I was told to call this number to finish, um, applying for my health benefits. Okay. What's the name of the staffing agency you work for? What's that? The name of the staffing agency you work for? Oh, I think it's ADT. Okay. And the four digit Social? 2184. And you said ADT? I think that's what it is. I mean, I just left the place. Worst I might have heard of it. Okay. Um- It's out of Enderlin, North Dakota. Okay. You just applied, like did all your onboarding and everything? Yeah, I filled out part of the stuff for the insurance on there, and then as I was leaving, she gave me this number to call and... Okay. So your information isn't in the, in the system yet, since you just did all your paperwork. Um, are you wanting to sign up for coverage or, or, um- Yeah, that's- ... what were you- ... what the paperwork that I filled out, that I signed up for coverage. Oh, but you, so you enrolled... You already, um, did an enrollment form and turned that into them? Yeah. Okay. So, I can... If you rem- if you remember what you chose, I can create you an account, put your stuff in the system right now. That way, um, it's already in the system for when they start making your deductions or when you begin working. Um, or we can wait until ADT sends over your enrollment form and then we'll get it in the system and process, um, for when you're ready to start work. Um, however you prefer. Yeah, we'll just wait till they send that enrollment form over and I will call you back, I guess. All righty. Okay. Thank you so much for calling. Have a great day. All right. Thank you. You too. Bye.

Conversation Format

Speaker speaker_0: Hi good morning, thank you for calling Benefits in a Card. My name is Pearl. Who would I have the pleasure of speaking with?

Speaker speaker_1: Uh, Carlyle Carson.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Hello?

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yeah, I was told to call this number to finish, um, applying for my health benefits.

Speaker speaker_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: What's that?

Speaker speaker_0: The name of the staffing agency you work for?

Speaker speaker_1: Oh, I think it's ADT.

Speaker speaker_0: Okay. And the four digit Social?

Speaker speaker_1: 2184.

Speaker speaker_0: And you said ADT?

Speaker speaker_1: I think that's what it is. I mean, I just left the place. Worst I might have heard of it.

Speaker speaker_0: Okay. Um-

Speaker speaker_1: It's out of Enderlin, North Dakota.

Speaker speaker_0: Okay. You just applied, like did all your onboarding and everything?

Speaker speaker_1: Yeah, I filled out part of the stuff for the insurance on there, and then as I was leaving, she gave me this number to call and...

Speaker speaker_0: Okay. So your information isn't in the, in the system yet, since you just did all your paperwork. Um, are you wanting to sign up for coverage or, or, um-

Speaker speaker_1: Yeah, that's-

Speaker speaker_0: ... what were you-

Speaker speaker_1: ... what the paperwork that I filled out, that I signed up for coverage.

Speaker speaker_0: Oh, but you, so you enrolled... You already, um, did an enrollment form and turned that into them?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. So, I can... If you rem- if you remember what you chose, I can create you an account, put your stuff in the system right now. That way, um, it's already in the system for when they start making your deductions or when you begin working. Um, or we can wait until ADT sends over your enrollment form and then we'll get it in the system and process, um, for when you're ready to start work. Um, however you prefer.

Speaker speaker_1: Yeah, we'll just wait till they send that enrollment form over and I will call you back, I guess.

Speaker speaker_0: All righty.

Speaker speaker_1: Okay.

Speaker speaker_0: Thank you so much for calling. Have a great day.

Speaker speaker_1: All right. Thank you. You too. Bye.