

Transcript: Pearl

Rojas-6136205908164608-5969131948785664

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Who does, who does your speaker with? Uh, this is Connor Olson. And how can I assist you? Um, I was just wondering, uh, I got this or I think I started this, like, a little less than a month ago with, um, the temp agency that hired me. And I was trying to see if I could use it for my prescriptions. Okay. But I don't- What company's that agency work for? Um, Doherty. D-O-H-E-R-T-Y. Right. And the last four- And the last four digits of your Social? ... three, two, one, seven. All righty. I need you to verify your address and date of birth. 11316 Tristone Circle, Northeast Blaine, Minnesota, 55449 and 8/16/91. Okay. And I have your phone number as 453-8742? Yep. And I have your email address as olsonconnor1991@gmail.com? Yep. All righty. So your coverage is active. Um, so what you can do is you can go to freerx.com click on Member Login and register there. Um, once you register there, it will show you your ID cards. Do you know if your medications are, uh, chronic or acute medications? Um, I'm not sure. They're like, uh, for, like, mental health and stuff. So I believe those are, those would be chronic medications. And those ones, your, um, your provider would have to call in, um, through the- Yeah. ... free Rx information on your card. But, um, once you give them that information, they'll be able to call those in and you can, you can, um, they'll tell you where to go from there. Okay. And but when I go to the free Rx place, when you say register, does there anything informate like that I have to, like a password or a code or something that I have to type in to log in? Nope. Or... So you'll go to freerx.com and then you'll click on Member Login. Don't click on Join Now because that's gonna be like a separate membership except through your staffing agency. Okay. You'll click on Member Login and then click on where it says New Registration. And then just sign up with just your, your personal information. Um, and then it'll, it'll populate your account and your card and all that information. Okay, cool. Thank you. No problem. Thank you for calling. You have a great day. Bye.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Who does, who does your speaker with?

Speaker speaker_1: Uh, this is Connor Olson.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I was just wondering, uh, I got this or I think I started this, like, a little less than a month ago with, um, the temp agency that hired me. And I was trying to see if I

could use it for my prescriptions.

Speaker speaker_0: Okay.

Speaker speaker_1: But I don't-

Speaker speaker_0: What company's that agency work for?

Speaker speaker_1: Um, Doherty. D-O-H-E-R-T-Y.

Speaker speaker_0: Right.

Speaker speaker_1: And the last four-

Speaker speaker_2: And the last four digits of your Social?

Speaker speaker_1: ... three, two, one, seven.

Speaker speaker_0: All righty. I need you to verify your address and date of birth.

Speaker speaker_1: 11316 Tristone Circle, Northeast Blaine, Minnesota, 55449 and 8/16/91.

Speaker speaker_0: Okay. And I have your phone number as 453-8742?

Speaker speaker_1: Yep.

Speaker speaker_0: And I have your email address as olsonconnor1991@gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: All righty. So your coverage is active. Um, so what you can do is you can go to freerx.com click on Member Login and register there. Um, once you register there, it will show you your ID cards. Do you know if your medications are, uh, chronic or acute medications?

Speaker speaker_1: Um, I'm not sure. They're like, uh, for, like, mental health and stuff.

Speaker speaker_0: So I believe those are, those would be chronic medications. And those ones, your, um, your provider would have to call in, um, through the-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... free Rx information on your card. But, um, once you give them that information, they'll be able to call those in and you can, you can, um, they'll tell you where to go from there.

Speaker speaker_1: Okay. And but when I go to the free Rx place, when you say register, does there anything informate like that I have to, like a password or a code or something that I have to type in to log in?

Speaker speaker_0: Nope.

Speaker speaker_1: Or...

Speaker speaker_0: So you'll go to freerx.com and then you'll click on Member Login. Don't click on Join Now because that's gonna be like a separate membership except through your staffing agency.

Speaker speaker_1: Okay.

Speaker speaker_0: You'll click on Member Login and then click on where it says New Registration. And then just sign up with just your, your personal information. Um, and then it'll, it'll populate your account and your card and all that information.

Speaker speaker_1: Okay, cool. Thank you.

Speaker speaker_0: No problem. Thank you for calling. You have a great day.

Speaker speaker_1: Bye.