

Transcript: Pearl

Rojas-6121984483082240-5927564131385344

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else was just speaking with? Uh, this is Jacob Doran. Um, I'm calling to uh... I want to decline my MIC TRX. All right. What's the name of the staffing agency you work for? Surge Staffing. And the last four digits of your social? 4392. All righty. And your address and date of birth? It's uh, 75 Fields Walk, Summerville, Georgia 30747. And my date of birth is September 9th, 1978. All right. Do you have your phone number as 762-357-4127? That's correct. And I have your email address as doronjacob@gmail.com? That's correct. All righty. And you said you wanted to decline benefits today, correct? Yes. Uh, to opt it out, is there anything else I can assist you with? That's it. Thank you so much for calling. You have a good day. All right. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else was just speaking with?

Speaker speaker_2: Uh, this is Jacob Doran. Um, I'm calling to uh... I want to decline my MIC TRX.

Speaker speaker_1: All right. What's the name of the staffing agency you work for?

Speaker speaker_2: Surge Staffing.

Speaker speaker_1: And the last four digits of your social?

Speaker speaker_2: 4392.

Speaker speaker_1: All righty. And your address and date of birth?

Speaker speaker_2: It's uh, 75 Fields Walk, Summerville, Georgia 30747. And my date of birth is September 9th, 1978.

Speaker speaker_1: All right. Do you have your phone number as 762-357-4127?

Speaker speaker_2: That's correct.

Speaker speaker_1: And I have your email address as doronjacob@gmail.com?

Speaker speaker_2: That's correct.

Speaker speaker_1: All righty. And you said you wanted to decline benefits today, correct?

Speaker speaker_2: Yes.

Speaker speaker_1: Uh, to opt it out, is there anything else I can assist you with?

Speaker speaker_2: That's it.

Speaker speaker_1: Thank you so much for calling. You have a good day.

Speaker speaker_2: All right. Thank you.