

Transcript: Pearl

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Full Transcript

... speaker. Your call may be monitored or recorded for quality assurance purposes. Come here, bruh. Hey, come help. Come help, bruh. Hi, can I help you with Mr. Alexander, please? You keepin' it on the porch? Yes, ma'am. This is speaker. Uh, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, the Hospitality Staffing Solutions. Hold on, you said it a little too fast for me this morning. I'm just waking up. What'd you say? My name is Pearl and we're calling from Benefits in a Card on behalf of your staffing agency, Hospitality Staffing Solutions. Okay. Yes, ma'am. How you doing? I am good. Um, we're processing healthcare enrollment forms this afternoon, and on your form, you chose a couple of plans that can't be chosen together. Um, so we're just calling to see which plan you're wanting to enroll in. Okay. Would I be able to give you- We- ... just call me then, e- eh- may- let m- Can I call you back in maybe five or 10 minutes? Of course. I'm gonna go ahead- If we can. ... and, um, get your- C- Only reason why I'm asking that because I have people pulling up on me right now and I have my dog outside and I'm trying to- I'm doing multiple things at once. That's why I was saying that. Okay, no worries. But, uh- I'm just gonna go ahead and, and notate your account and we'll wait for your call. Okay, no problem. I appreciate it. It'll be like 10, 15 minutes. All righty. Buh-bye. All right. Bye. Yeah, let 'em know. Yeah, uh-huh. Mm-hmm. Uh-huh.

Conversation Format

Speaker speaker_0: ... speaker.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: Come here, bruh. Hey, come help. Come help, bruh.

Speaker speaker_2: Hi, can I help you with Mr. Alexander, please?

Speaker speaker_0: You keepin' it on the porch? Yes, ma'am. This is speaker.

Speaker speaker_2: Uh, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, the Hospitality Staffing Solutions.

Speaker speaker_0: Hold on, you said it a little too fast for me this morning. I'm just waking up. What'd you say?

Speaker speaker_2: My name is Pearl and we're calling from Benefits in a Card on behalf of your staffing agency, Hospitality Staffing Solutions.

Speaker speaker_0: Okay. Yes, ma'am. How you doing?

Speaker speaker_2: I am good. Um, we're processing healthcare enrollment forms this afternoon, and on your form, you chose a couple of plans that can't be chosen together. Um, so we're just calling to see which plan you're wanting to enroll in.

Speaker speaker_0: Okay. Would I be able to give you-

Speaker speaker_2: We-

Speaker speaker_0: ... just call me then, e- eh- may- let m- Can I call you back in maybe five or 10 minutes?

Speaker speaker_2: Of course. I'm gonna go ahead-

Speaker speaker_0: If we can.

Speaker speaker_2: ... and, um, get your-

Speaker speaker_0: C- Only reason why I'm asking that because I have people pulling up on me right now and I have my dog outside and I'm trying to- I'm doing multiple things at once. That's why I was saying that.

Speaker speaker_2: Okay, no worries.

Speaker speaker_0: But, uh-

Speaker speaker_2: I'm just gonna go ahead and, and notate your account and we'll wait for your call.

Speaker speaker_0: Okay, no problem. I appreciate it. It'll be like 10, 15 minutes.

Speaker speaker_2: All righty. Buh-bye.

Speaker speaker_0: All right. Bye.

Speaker speaker_3: Yeah, let 'em know. Yeah, uh-huh. Mm-hmm. Uh-huh.