

## **Transcript: Pearl**

**Rojas-6103248702849024-5591562204004352**

### **Full Transcript**

Hi, and thank you for calling Benefits in a Card. My name is Pearl. Who does ... Hi, Pearl. My name is Melissa Emort. How can I assist you? Well, um, this time around, I'm with Carlton Staffing and, um, I signed up not just for medical but for dental and vision. And I have received my cards for dental, and I have one already for medical. But I was... Am I gonna get a separate one for vision? Yes, ma'am. You'll receive a different card for vision. Oh, okay. And I guess that'll be coming soon? Yes. It should, it should ar- um, shortly after your first deduction. Oh, okay. All right. Perfect. Thank you so much. No problem. Thank you so much for calling. You have a great day. You too. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Hi, and thank you for calling Benefits in a Card. My name is Pearl. Who does ...

Speaker speaker\_1: Hi, Pearl. My name is Melissa Emort.

Speaker speaker\_0: How can I assist you?

Speaker speaker\_1: Well, um, this time around, I'm with Carlton Staffing and, um, I signed up not just for medical but for dental and vision. And I have received my cards for dental, and I have one already for medical. But I was... Am I gonna get a separate one for vision?

Speaker speaker\_0: Yes, ma'am. You'll receive a different card for vision.

Speaker speaker\_1: Oh, okay. And I guess that'll be coming soon?

Speaker speaker\_0: Yes. It should, it should ar- um, shortly after your first deduction.

Speaker speaker\_1: Oh, okay. All right. Perfect. Thank you so much.

Speaker speaker\_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker\_1: You too. Bye-bye.