

Transcript: Pearl

Rojas-6060946298552320-5573871975579648

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Tamra Alexander. Hi, good afternoon. This call is for Mr. Alexander. My name is Pearl calling from Benefits In A Card, calling on behalf of your staff agency, On Track Staffing. Um, we are processing healthcare enrollment forms, and on your form, you chose coverage for employee plus family, but we did not receive any dependent information. At the moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll, pending an unscheduled review. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-487-4856, and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for...

Speaker speaker_2: Tamra Alexander.

Speaker speaker_0: Hi, good afternoon. This call is for Mr. Alexander. My name is Pearl calling from Benefits In A Card, calling on behalf of your staff agency, On Track Staffing. Um, we are processing healthcare enrollment forms, and on your form, you chose coverage for employee plus family, but we did not receive any dependent information. At the moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll, pending an unscheduled review. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-487-4856, and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.