**Transcript: Pearl** 

Rojas-6054400882032640-4594597064261632

## **Full Transcript**

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, and who I have the pleasure of speaking with? Hi. Good afternoon. I was wondering if I could, um... Well, if you could tell me a little bit more about your health insurance. Um, so I'm currently having to use, right now it's like an in-state job and I'm trying to get insurance through you guys, but I, you know, want to know more about it. Okay. What's the name of the staffing agency you work for? Can you repeat that, sorry? The name of the staffing agency you work for? Um, Crow Staffing. I'm sorry, what was that? Crow Staffing. I'm, I'm sorry, you sound a little far. You said Carl Staffing? Yes. All right. Okay. I don't have a staffing agency wh- by that name. Is that where you applied? No, um, Crow Staffing. Hello? Yes. I said- It's Crow Staffing. Crow, C-R-O-W-S. Okay. It says disconnect audio issues. Sorry.

## **Conversation Format**

Speaker speaker\_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, and who I have the pleasure of speaking with?

Speaker speaker\_1: Hi. Good afternoon. I was wondering if I could, um... Well, if you could tell me a little bit more about your health insurance. Um, so I'm currently having to use, right now it's like an in-state job and I'm trying to get insurance through you guys, but I, you know, want to know more about it.

Speaker speaker\_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker\_1: Can you repeat that, sorry?

Speaker speaker\_0: The name of the staffing agency you work for?

Speaker speaker\_1: Um, Crow Staffing.

Speaker speaker\_0: I'm sorry, what was that?

Speaker speaker\_1: Crow Staffing.

Speaker speaker\_0: I'm, I'm sorry, you sound a little far. You said Carl Staffing?

Speaker speaker\_1: Yes.

Speaker speaker\_0: All right. Okay. I don't have a staffing agency wh- by that name. Is that where you applied?

Speaker speaker\_1: No, um, Crow Staffing.

Speaker speaker\_0: Hello?

Speaker speaker\_1: Yes.

Speaker speaker\_0: I said-

 $Speaker\ speaker\_1:\ It's\ Crow\ Staffing.\ Crow,\ C-R-O-W-S.$ 

Speaker speaker\_0: Okay. It says disconnect audio issues.

Speaker speaker\_1: Sorry.