

Transcript: Pearl

Rojas-6040026047266816-6227289003737088

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning, thank you for calling Benefits in a Card, my name is Pearl speaking with? Hello, uh, this is Tiffany Teamer. And okay, so- Um, I was calling in regards to, uh, to check if my sister had any life insurance. She passed away a couple weeks ago, and, um, her employer told us to just follow up with you guys to see if she had anything. Okay, let me go ahead and transfer you over to the insurance carrier, 'cause I wouldn't be able to give you any information, um, but they possibly would. Okay, thank you. Bare with me one moment. No problem. Y- I'm sorry about your loss, you have a great day, okay? You too. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good morning, thank you for calling Benefits in a Card, my name is Pearl speaking with?

Speaker speaker_2: Hello, uh, this is Tiffany Teamer.

Speaker speaker_1: And okay, so-

Speaker speaker_2: Um, I was calling in regards to, uh, to check if my sister had any life insurance. She passed away a couple weeks ago, and, um, her employer told us to just follow up with you guys to see if she had anything.

Speaker speaker_1: Okay, let me go ahead and transfer you over to the insurance carrier, 'cause I wouldn't be able to give you any information, um, but they possibly would.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Bare with me one moment. No problem. Y- I'm sorry about your loss, you have a great day, okay?

Speaker speaker_2: You too. Thank you.